



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECYCHN 015/08NKS

Complaint No. CG-163/2026

NOOR HASAN

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 29.09.2026

Present:

1. Mr. Noor Hasan, Complainant present in person
2. Mr. Gopal Pai, Ms. Monika Sharma & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

The present case is for release of new electricity connection, which was rejected by OP on two grounds, first requirement of ESS space and second pending DT bills.

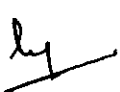
Regarding the first objection, Officials of OP stated that they are in process of augmenting the existing transformer of 100 KVA to 400 KVA and this process of augmentation would take 35-40 working days time.

Regarding the theft dues pertaining to the subject plot, OP submitted that there are multiple theft bills pertaining to the plot and they would scrutinize their record and same would be shown to the complainant also and the dues pertaining to the complainant's premises would be duly paid by the complainant for release of the connection.

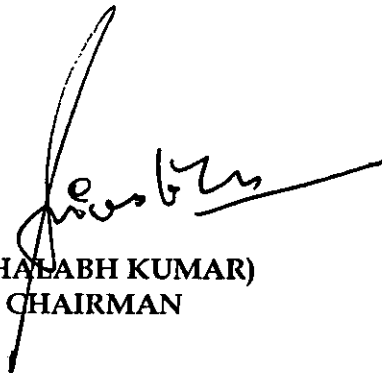
Complainant agreed to the same.

In view of above, the Forum opined that both the objections of OP are in the process and once the augmentation work is done and DT bills are settled, the connection to the complainant would be released accordingly.

The case is disposed off as above.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(SHALABH KUMAR)  
CHAIRMAN